

Get Ready for New Trash Service

Summer 2022



▲ New 95-gallon trash carts
will be gray with black lids

The City of Colonial Heights and CVWMA are pleased to announce that WM (Waste Management) will be the city's residential trash collector beginning in July. Each home will receive a NEW larger trash cart as part of this new service contract.

Read below for instructions on using your new cart, disposing of your old cart and requesting bulky waste collection.

When will I get my new trash cart?

One new trash cart per home will be delivered between June 20 and 29. If you have more than one cart now, a maximum of two will be delivered. If you need more than two carts, there will be a fee.

Try out this new size before ordering an extra one! This cart is larger than the existing carts and will hold 40% more trash.

What do I do with the old cart(s)?

The final trash collection with maroon and orange carts will be June 29.

*Following this collection, leave your old cart(s) at the curb until it is removed. If not removed by July 8, please contact CVWMA at 804-340-0900. **Beginning in July, trash will NOT be collected from the maroon and orange carts or any other container, except the CVWMA gray and black cart.***

Is my trash day changing?

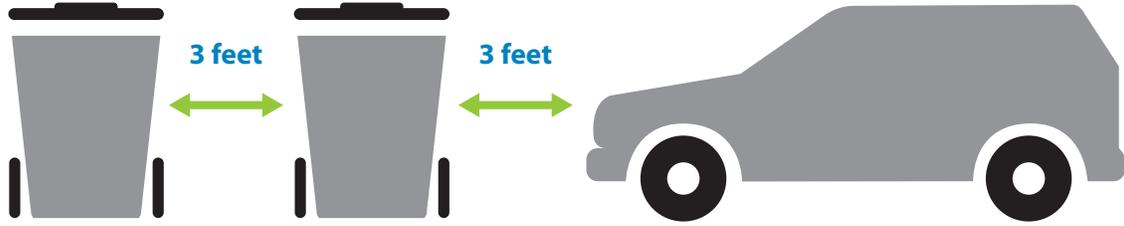
No. Your trash day will remain on Wednesdays. However, the first trash collection with new gray carts will take place Thursday, July 7, due to the Fourth of July holiday.

SEE BACK FOR MORE UPCOMING CHANGES

Where and how do I place my new cart for collection?

Trash collection through WM will be mostly automated. Trucks are equipped with the latest waste management technology, including GPS and cameras. A mechanical arm will pick up and empty the carts.

Do not park vehicles within 3 feet of your cart.



Likewise, do not place other carts within 3 feet of your trash cart.

What about items that don't fit in the cart?

Items that don't fit inside the cart are considered **bulky waste**. This includes furniture, mattresses and box springs, appliances, bagged leaves, brush and yard waste, and extra bags of trash.



Beginning July 1, requests for bulky waste collection must be made by 2 p.m. on Tuesdays.
Pickup will occur on Wednesdays.

Requests made after the deadline will be fulfilled the following week.

To request bulky waste collection, choose one of these options:

- Submit a request online. Go to <http://www.cvwma.com/ch-trash-service> or scan the code.
- Call CVWMA at 804-340-0900 Monday through Friday, 7:30 a.m.-5 p.m.

Free bulky waste collection is limited to what can fit in the bed of a full-size pickup truck. Loads larger than that will be considered special bulky waste and cost \$125 to remove.



For more information, please visit www.cvwma.com or call 804-340-0900.