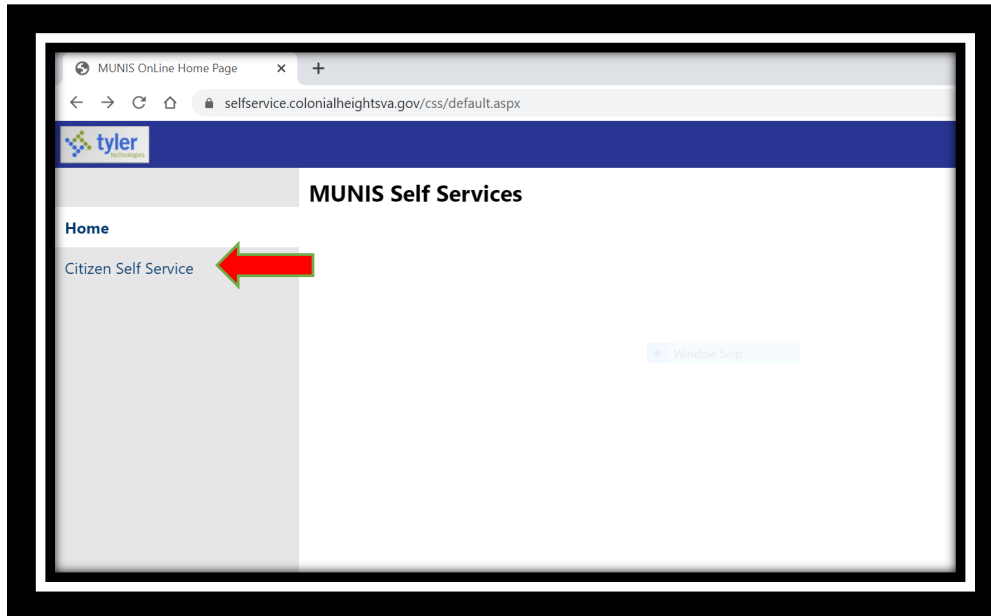


To Create an Account to Pay/View Bills on
Colonial Heights' new payment site:

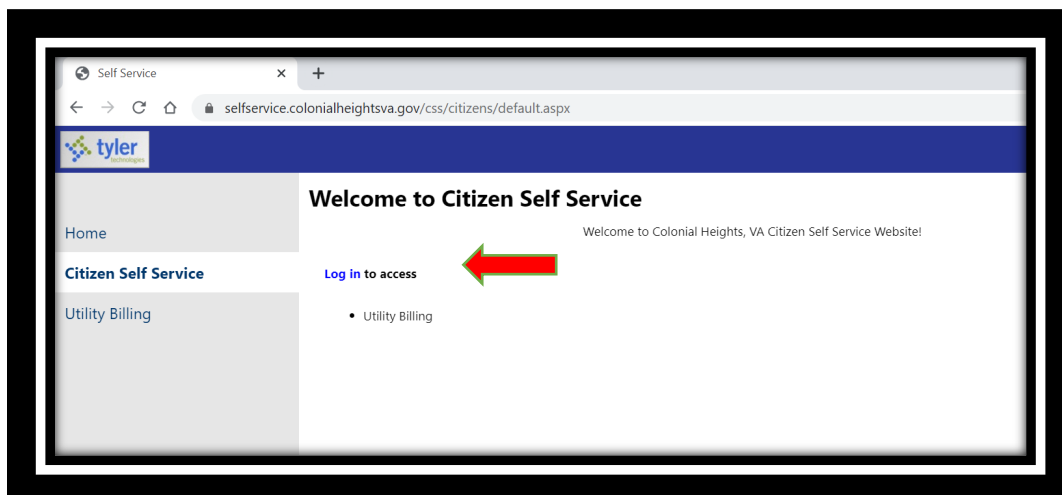
Grab your most recent bill and go to the Website:

<https://selfservice.colonialheightsva.gov/css>

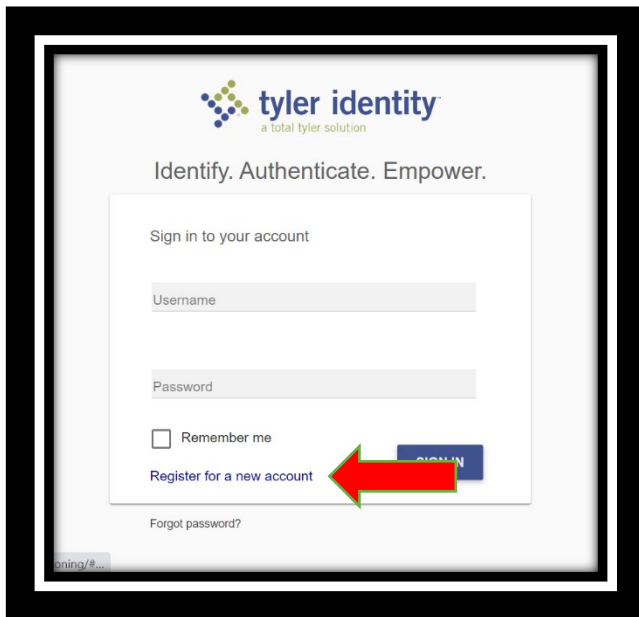
Click on the **Citizen Self Service** link on the left side of the webpage



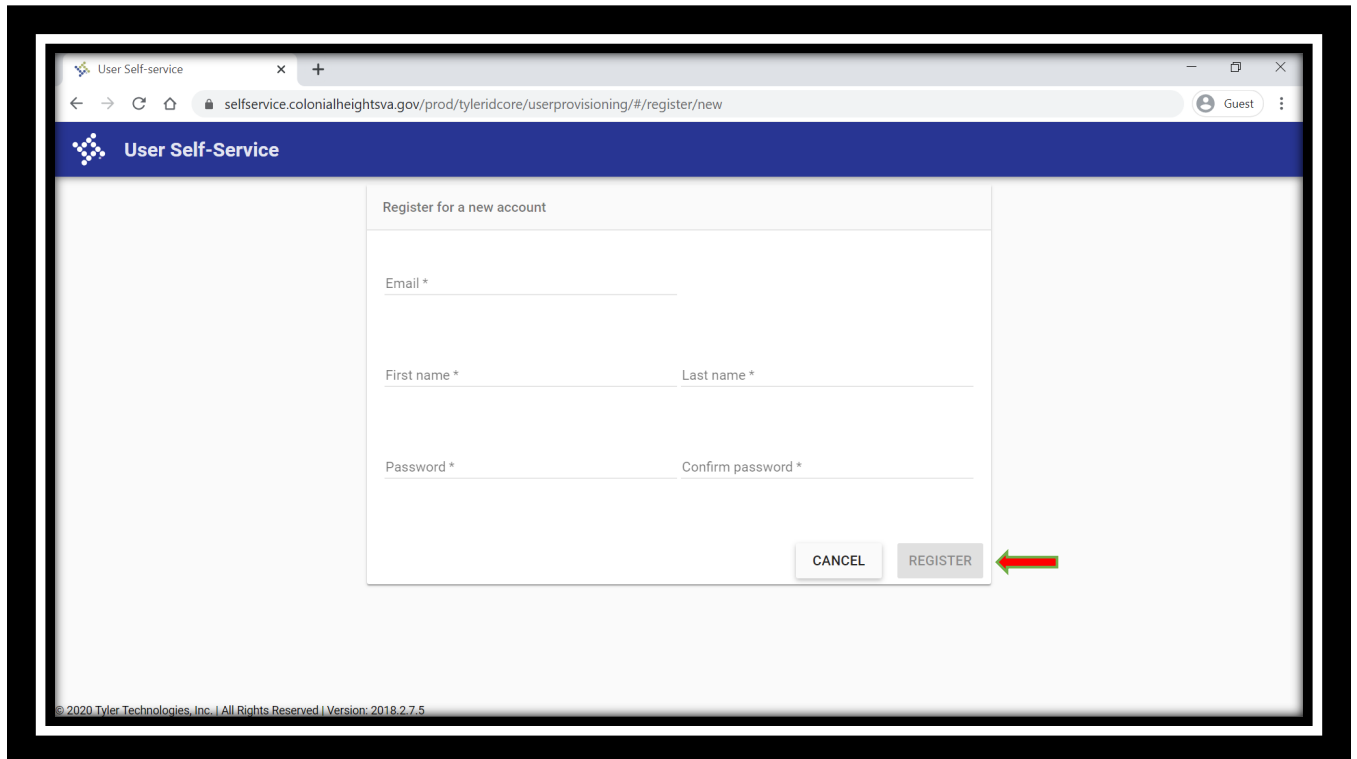
Click on **Log In** to access



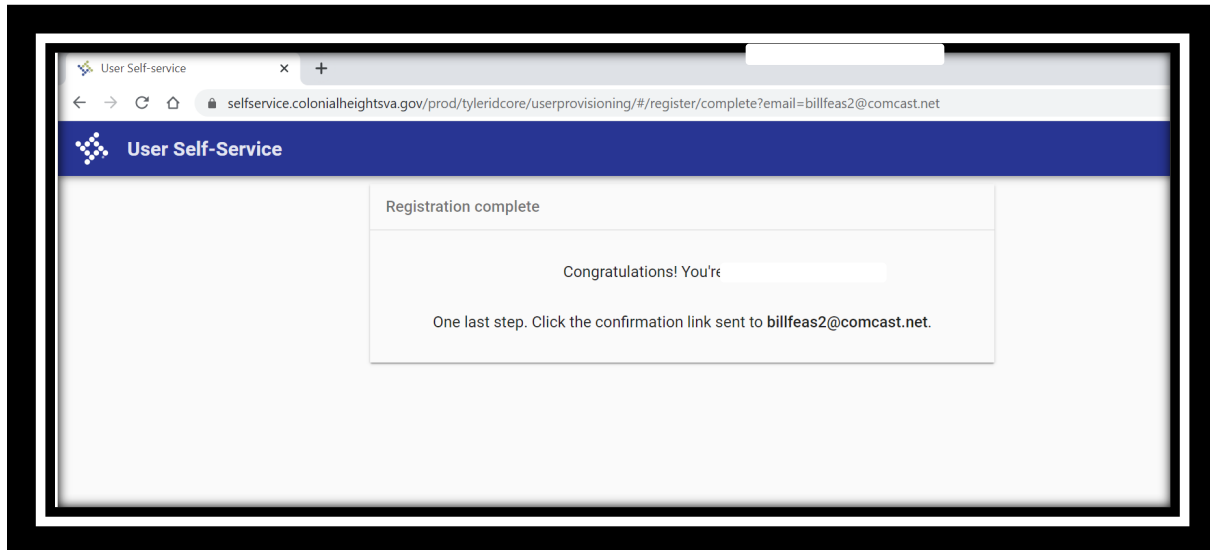
Click on **Register for a new account**



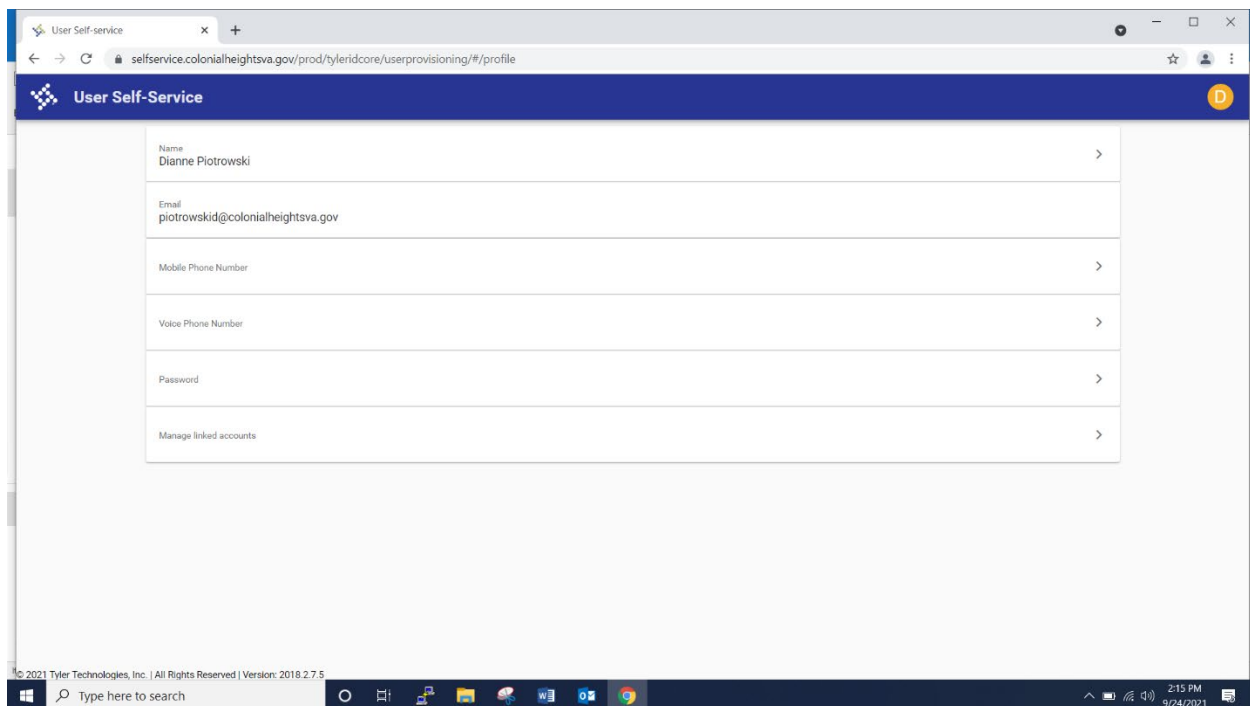
Fill in all the fields and click **REGISTER**



After you fill in the fields and click **REGISTER**, you should see the screen below:



You can go to your E-mail account, find the email sent and Click on the Confirm button. After you log in with your password, you'll be prompted to complete your profile (this is optional).



To pay bills after setting up an account, go back to your internet browser, enter (or CNTL-click on this link) <https://selfservice.colonialheightsva.gov/css> and log into your account.