



CITY OF COLONIAL HEIGHTS

FIRE, EMS AND EMERGENCY MANAGEMENT

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MEDIA RELEASE

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Colonial Heights Residents: Seconds Count in an Emergency, Get Notified!

In a continuing effort for the best communication during times of emergency, the City of Colonial Heights has switched its emergency notification platform to  **CIVICREADY**.

To register log onto www.colonialheightsva.gov and select the  **CIVICREADY** button. The login page has instructions for you to choose what types of notifications you receive, what times you prefer to be notified and how you want to receive your notifications via text message, email, or by phone.

NOTE: if you do not register with the new platform, you will no longer receive notifications and weather alerts from the City.

If you do not have online access, you may register at the help desk located at City Hall 201 James Avenue or call Colonial Heights Fire Administration at (804) 520-9387 for assistance.

Why Should I be Ready?

The mission of the City of Colonial Heights is to mitigate against, and plan and prepare to keep YOU informed before, during, and after an emergency. Knowing what is happening and what to do, will improve your family's safety during an emergency situation.

 **CIVICREADY** will send updated alerts directly to you, keeping you informed on rapidly changing situations such as inclement weather, road closures, missing persons, etc...